

Terms and Conditions

1. Introduction

Welcome to Crystal Clear Strategic ("we," "us," "our"). These Terms and Conditions govern your use of our website (www.crystalclearstrategic.com.au) and any content, services, or resources provided through it. By accessing or using this website, you agree to be bound by these Terms. If you do not agree, please do not use our site.

2. Use of Website

You agree to use this website only for lawful purposes and in a way that does not infringe the rights of, restrict, or inhibit anyone else's use of the site. Misuse of this site may result in denial of access.

3. Intellectual Property

All content on this site - including but not limited to logos, service names, text, images, downloadable materials (e.g. PDFs, brochures), and design elements - is the intellectual property of Crystal Clear Strategic unless otherwise stated. You may not reproduce, distribute, or exploit any content for commercial purposes without our express written permission.

4. Services and Information Disclaimer

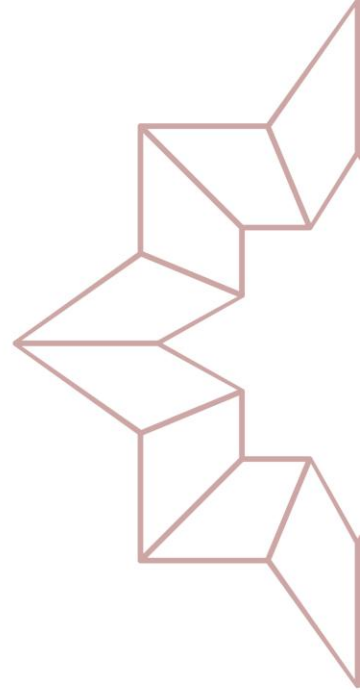
The information provided on this website is for general informational purposes only and is not financial or accounting advice. While we strive to keep information accurate and up to date, we make no representations or warranties of any kind, express or implied, about the completeness, reliability, or suitability of the content for any particular purpose.

All financial decisions should be made in consultation with a qualified professional who understands your specific business situation.

5. Bookings and Communication

Any communication made through our contact forms, email links, or discovery call tools (such as the "Free 15 minute call") does not constitute the formation of a client-bookkeeper relationship. Formal engagement only begins once a signed engagement agreement has been completed and confirmed by both parties.

We reserve the right to decline service requests at our discretion.



6. External Links

This website may contain links to third-party websites (e.g., Xero or other recommended platforms). We have no control over the content or availability of these sites and are not responsible for any loss or damage that may arise from your use of them.

7. Limitation of Liability

To the fullest extent permitted by law, Crystal Clear Strategic will not be liable for any direct, indirect, or consequential losses or damages arising out of or in connection with the use of this website or reliance on any content provided. This includes, but is not limited to, loss of profits, data, or business opportunities.

8. Privacy

We respect your privacy. Personal data submitted via this site (e.g., through contact forms) will be handled in accordance with our Privacy Policy and in compliance with the Australian Privacy Act 1988 (Cth).

9. Amendments

We reserve the right to update or amend these Terms and Conditions at any time without prior notice. Continued use of the website following any changes indicates your acceptance of those changes.

10. Governing Law

These Terms are governed by the laws of Queensland, Australia. Any disputes arising in connection with the website shall be subject to the exclusive jurisdiction of the courts of Queensland.

If you have any questions about these Terms and Conditions, please contact us at hello@crystalclearstrategic.com.au.